14th September 2020

Dear Parents/Carers,

I am delighted to announce that **Cognita Connect Payments,** the new payment feature inside of Cognita Connect, is now live!

To ensure you get the most from this exciting new development, we have put together a short video demonstrating three key features.

[Please click here to see the video](#)

Through the new payments option in the app's menu or from the payments globe on the web, you can make and manage your non-fee related transactions with the school. This includes many school activities such as trips, clubs and wraparound care.

Offers and Bookings

To make the process even easier, payments in Cognita Connect are broken into two sections — Offers and Bookings.

Offers are items that have a fixed element such as date, time or number of sessions, for example trips, school photos or termly payment for after school clubs.

Bookings are items that have multiple sessions, or you need to book on an ad-hoc basis, such as occasional wraparound care.

Combined with a full transaction history, Cognita Connect Payments will provide you with a secure, convenient and modern way to make and manage your payments with the school.

FAQs are available in the Hub if you require additional information or contact me on Peter.Jeffery@hydesville.com if you have any other questions.

Thank you to everyone who is already using Cognita Connect, if you haven't already enrolled, please do so now, as this will be the only way to pay for non-fee related items going forward.

We are excited to bring you this new feature and look forward to introducing more in the future.

Kind regards,

Peter Jeffery
Business Manager