

# HYDESVILLE TOWER SCHOOL

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Headmaster: Mr. Warren Honey BSc (Hons), MEd



Dear parent

I just wanted to let you know that our uniform shop, Crested Schoolwear, (Bradford Mall, Victorian Arcade, Walsall, WS1 1RE) will be re-opening to customers from 15<sup>th</sup> June, 9am – 6pm. From the 1<sup>st</sup> July, the shop opening hours will be 8am – 6pm.

Val, the store manager, has asked me to let Hydesville parents know how they intend to operate:

*There are government procedures to follow that will be implemented including 2 metre distancing within the shop and for queuing outside of the shop and hand gel.*

*Hydesville customers, due to the amount of uniform required, take up to an hour to serve. Crested are therefore hiring a separate shop within the arcade (no. 12) exclusively for Hydesville parents. This will allow more floor area to maintain social distancing for the long period of time that an assistant is with the customer.*

*Parents are encouraged to either opt to buy the uniform on line at [www.crestedschoolwear.co.uk](http://www.crestedschoolwear.co.uk) or to book an appointment to go into the shop. This will mean that Hydesville parents will not have to queue outside the main shop and an assistant will be ready to serve them.*

*To book an appointment parents can phone the shop's main number (01922 276266) or they can email [crestedwalsall@outlook.com](mailto:crestedwalsall@outlook.com) and they will reply via email or if parents leave their phone number they will phone them. They will ask for the customer's name and the child's name, the age and year group of the child and whether they are a new starter or not.*

*When customers visit they will be asked to hand gel when entering the shop which will be provided. Staff will be wearing full visors and the wearing of gloves or masks is at the discretion of the customer. Fitting rooms can be used if necessary for particular garments but they will be discouraging this as much as possible. The fitting room will need to be sanitized after each customer. They do have very experienced staff who will know in the majority of cases and items which sizes the child will need. All tried on garments will have to be taken off the shop floor and placed on rails for 72 hours before they can be sold.*

Kind regards

A handwritten signature in black ink, appearing to read 'Sarah Archer'.

Sarah Archer  
Marketing Manager